



INFORMATIONAL MEMO

TITLE:	UPDATED GENERAL EMAIL ADDRESS FOR CRITICAL INCIDENT REPORTING INQUIRIES
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	AUGUST 1, 2019
DIVISION AND OFFICE:	CASE MANAGEMENT AND QUALITY PERFORMANCE DIVISION; OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	CRITICAL INCIDENT REPORTING
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APPROVED BY: BRITTANI TRUJILLO	

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Informational Memo is to inform Case Management Agencies, Service Agencies and stakeholders of the implementation of a general email address for Critical Incident Reporting (CIR) policy inquiries.

Information:

The Department of Health Care Policy and Financing (Department) implemented a new general email address for inquiries and policy questions regarding Critical Incident Reporting requirements and oversight. In an effort to provide consistent and timely follow up from Department staff, this email contact will be used to triage inquiries to appropriate Department staff, additional state departments or external agencies as

required, and to provide technical and policy assistance regarding critical incident reporting.

New CIRs email contact is: HCPF_CIRS@state.co.us

More information about CIRS including a link to this email address can be found at:

www.colorado.gov/hcpf/hcbs-waiver-critical-incident-reporting

Attachment(s):

None

Department Contact:

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